

Solihull Community Cycling Hubs - Code of Conduct

For Clubs, Groups, Organisations, Service Users, Staff, Coaches, Officials and Volunteers.

This document is the Solihull Council code of conduct for cycling hub usage. It contains good practice for everyone involved in cycling activities delivered from the community cycling hubs.

The code of conduct is divided into three sections:

1. **Rights:** which outlines the basic rights of individuals to take part in the sport of cycling.
2. **Personal Standards:** which outlines the standards of personal conduct and behaviour expected within the sport at all levels.
3. **Professional Standards:** which details the commitment to best practice and ongoing professional development expected of officials, coaches, volunteers and all others in positions of authority, responsibility and leadership.

1. RIGHTS

It is essential that all individuals involved in cycling recognise and ensure that everyone has an equal right to participate in the sport. Everyone must:

- Ensure that all individuals in cycling are, at all times, treated with respect.
- Not discriminate against an individual for any reason, whether it be race, colour, gender, marital status, sexuality, age, disability, occupation, religion or political persuasion. Challenge discrimination in whatever form it takes.
- Always behave with discretion when discussing individuals and avoid engaging in descriptions or publicly criticising them in a way which they may find demeaning.
- Communicate with each other in a way which reflects respect and care. This is especially important in rider/coach relationships, when a coach is providing feedback to a rider and when dealing with children or vulnerable adults.

2. PERSONAL STANDARDS

All individuals involved must demonstrate proper personal behaviour and conduct at all times.

- Appropriate standards of behaviour are expected of everyone when participating in activities associated with the Community Cycling Hubs, whether it be of language, manner, appearance or punctuality.
- Everyone must be honest and considerate to others involved in the cycling activity, including participants, service users, volunteers, coaches, delivery staff, etc.
- No racing, wheelies or other bike tricks are allowed, to ensure the safety of all participants and the public.
- Delivery providers, coaches and volunteers must attempt to provide positive role models for others at all times so far as the activity of cycling is concerned.

3. PROFESSIONAL STANDARDS

- All hirers and delivery providers, including coaches, ride leaders and volunteers must abide by the cycling hub terms and conditions of use, this code of conduct, and follow guidelines issued by appropriate governing bodies and organisations within cycling as appropriate.
- It is vital that no hirers and delivery providers at any level (including coaches, ride leaders and volunteers), assume responsibility for any role which they are not qualified or prepared for. Above all, they should not mislead others as to their level of qualification or competence.
- All hirers and deliverers of cycling-based activity at the hubs to ensure they maintain their own professional standards, qualifications and public liability insurance requirements.
- Cycling volunteers acting on behalf of Solihull Council should seek and maintain an up-to-date knowledge and understanding of technical developments within cycling (related to their role), and of other issues which may have an influence on their ability to provide the service on behalf of Solihull Council.

